

	Warranty and Faulty New Goods		Document Ref	QUAL-QUAL-P020
			Revision No	3
	Quality Check Form		Author	R Saxon
			Release Date	08/12/2025

Quality Check Form Number:		Vehicle Registration:	
Part Number:		Date:	
Etch Detail:		Warranty / Faulty new goods	

This form must be completed in full and returned via email to customer services in order for the claims process to proceed.

Customer:		Make:		Mileage Fitted:	
Date Fitted		Model:		Mileage Removed:	

<u>Concern Basics</u>			<u>Additional DPF And Catalytic Converter Required Information.</u>	
Poor Fit			4 Gas Test After Failure of Catalytic Converter:	
Emissions			CO	
Noisy			CO2	
Wrong End Fittings			HC	
PHOTO SENT		YES	NO	O2
<u>Please give a detailed description of fault:</u>			Lambda	
			DPF Check list:	
			Have Temperature Sensors Been Replaced?	
			Was The ECU Reset When New DPF Was Fitted?	
			Was a Forced Regen Completed Successfully After Fitting?	
			Checked EGR Valve, Turbo, Injectors, Glow Plugs etc?	
			Ensured There Are No Air Leaks Upstream Of The DPF?	

Important Conditions:

Every product available in the Klarius emissions control range is covered by a 2 year or 24,000 miles (whichever comes first) warranty as standard.

All Claims for Warranty and faulty new goods must have a completed quality check form and suitable photos to aid the investigation process.

DPF's are covered under warranty for structural failure only. Please note that a blocked DPF is not covered under warranty as the cause originates upstream of the DPF.

All warranty claims must be returned to Klarius for investigation unless otherwise instructed.

Cat warranty returns for emissions failure must be accompanied by the emissions failure report, including the 4 gas test analysis report. Fitment concerns need to be photographed on the vehicle.

Failure on any of the above requirements can lead to claim delays and the possibility of the claim being rejected.

Branch Manager:	Name.		Sig.	
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